

ONE WINDSTREAM
PORTAL

windstream®
CARRIER SOLUTIONS

ONE WINDSTREAM
PORTAL

PRICE • SUBMIT • MANAGE ORDERS

windstream®
CARRIER SOLUTIONS

1901 N. Roselle Road • Suite 110 • Schaumburg, Illinois • 60519
<https://carrier.windstreambusiness.com> • info@windstreamwholesale.com

Introducing the new Windstream Carrier Solutions Portal, a tool developed and customized specifically to meet our Carrier customers needs. From this portal, Carrier customers can price, submit, and manage orders through logical and simple user interfaces. The tool addresses multiple customer requests:

- ⌘ Makes business with Windstream easier by eliminating multiple tools and portals
- ⌘ Enables faster and more accurate price quotes
- ⌘ Improves order submission and efficiency
- ⌘ Provides better visibility into order statuses

ONE WINDSTREAM PORTAL

The Windstream Carrier Portal enables customers to price and order Private Lines, Waves, Carrier Ethernet, MPLS Aggregation, Dedicated Internet, and DS1 Aggregation services. This carrier designed tool was built with input from our customers and includes the following components:

Quote Manager:

Consolidated pricing tool provides our Carrier customers the ability to request a quote for the available Windstream products. The Quote manager has inherit data stored for each customer to provide ease of quoting.

Order Worksheet:

The order worksheet is launched from an existing quote in the quote manager. This system leverages data from the quote manager requiring less rekeyed data from the customer. This worksheet is dynamic to request specific details relative to the product, circuit type, and order.

Order Manager:

The order manager provides the ability for customers to view order status, view notes on the order, and upload additional documentation required for the order.

KEY BENEFITS

- ⌘ Consolidated quote manager provides a single system to obtain pricing and request services from Windstream Carrier Solutions
- ⌘ Quote manager keeps specific network knowledge of established E-NNI's and key Customer specific information
- ⌘ Integrated pricing functionality automatically submits ICB pricing requests for non-standard pricing
- ⌘ Intuitive interfaces auto-populates information from price quotes into the order worksheet, so information required only once.
- ⌘ Intelligent design adjusts order "forms" to the specific service type and speed
- ⌘ Order management provides visibility of orders status

WINDSTREAM CARRIER PORTAL • INTELLIGENT SOLUTION • ELEGANT DESIGN • EFFICIENT BUSINESS

windstream[®]
CARRIER SOLUTIONS